

Korey Rideout

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WORK EXPERIENCE

Fractional CTO

Nov. 2024 – Present

Freelance

Remote

- I provide a variety of custom technology solutions to companies, including SMB, start ups, SaaS, to create innovative and meaningful impacts on client's technology, processes, and bottom line.
 - Conduct comprehensive assessments of client operations to identify opportunities for technology-driven improvements and efficiencies. Implement custom solutions effectively and accurately.
 - Assist clients in defining their technological roadmap and establishing best practices that promote innovation, effective scaling, and sustainable growth.

Director of IT

Sep. 2023 – Nov. 2024

Republix

Remote

- Republix was a one-stop digital marketing company that provided end-to-end services, including content creation, SEO, and analytics, helping clients achieve significant online visibility.
- As Director of IT, I led the overhaul and alignment of technology for the 9 companies under Republix's banner to enhance operational efficiency and reduce costs.
 - Identified and reduced operational and technology costs by 25% through driving initiatives to unify the disparate systems of each company, ensuring that all technology investments aligned with overall corporate strategy and shared goals.
 - Oversaw the rollout of several new process and technical changes across all companies, working with leaders of each department to ensure smooth transitions and adherence to timelines.
 - Consolidated large amounts of technical debt that came via the acquisition of each company through strategic resource allocation and process improvements, increasing security.
- Executed a comprehensive and complex Google Workspace migration, moving over 5TB of data quickly and accurately, achieving substantial cost savings of 50% monthly costs and increased day-to-day efficiency for staff.

IT Manager and Consultant

May 2018 – Sep. 2023

Smart Connect Pros

Southwestern Ontario/Remote

- Oversaw the management of a diverse portfolio worth over \$750,000, guaranteeing client satisfaction through timely service delivery and support.
 - Increased business revenues with an average 25% rise in contract clients year over year, resulting in enhanced company growth and market presence.
- Conduct site evaluations and design IT infrastructures to ensure optimal performance and scalability for client operations.
- Led a team of IT professionals while fostering collaboration with external contractors and vendors to achieve project milestones.

IT Manager and System Administrator

July 2016 – Aug. 2018

Arcane Digital Inc.

London, ON

- Led strategic IT initiatives, cutting costs by 50% and saving \$500,000 over tenure, while improving operational efficiency.

CERTIFICATIONS, SKILLS & INTERESTS

- **Certifications:** Google Workspace Administrator
- **Technologies:** AWS and Google Cloud; Zoho; LLM - RAG and ML; AI Platforms (ChatGPT, Gemini, DeepSeek); Multiple OS (Windows, Mac, Linux); Power Shell, Python, Terraform, Ansible; HTML, CSS, JavaScript, .NET; Azure SQL Databases, Active Directory; ITSM (PSM); Observability tools (Elasticsearch, Grafana, Prometheus); MDM (ManageEngine, N-able, JumpCloud, NinjaOne); Hypervisor Management (Proxmox)
- **Skills:** IT Strategy Planning and Implementation; Innovation and Problem Solving; Process Improvement; Team Leadership; Technical Support; Client Relationship Management; Communication Skills; Network and System Administration; Strategic Vendor Partnerships; Cybersecurity and Compliance